

JFHQ-NCR/MDW Employee Spotlight

Name: Barbara I. Wheeler

Years of Federal Service: 38

Where do you work? Staff Judge Advocate Client Services
Division

What is your job title? Claims Examiner/ Legal Assistance
Supervisor

Describe your job. I supervise employees who examine and adjudicate claims for and against the government. I

supervise the work product and processes of the personnel in Legal Assistance. I exercise full first level supervision over civilian and legal assistance personnel and provide technical guidance and advice to military claims and legal assistance support personnel. I process all types of claims to include household shipments, Affirmatives and Torts. I also monitor day to day activities within Legal Assistance and prepare formal performance evaluations.

What do you like best about your job? I really enjoy helping armed forces members who are in need of legal services, such as wills, powers of attorney, notary services and legal advice for the attorneys.

Activities/Hobbies: I enjoy planning events for family members, watching sports on television and decorating family member's houses

What is your most memorable experience during your time here at JFHQ-NCR/MDW? My most memorable experience here was scheduling an appointment for a young Soldier who had just bought an overpriced car from a dealer. We were able to work together with the attorney and get him out of the contract.

Would you recommend working here to other federal employees?

I would definitely recommend working here. MDW gives you a chance to meet people of all ranks and grades in a variety of different situations and most of them you can help. You can also learn legal information that is helpful to you.

